



CANIS EXPLORANS DOG TRAINING
<https://www.canisexplorans.com>
training@canisexplorans.com
Tel: +49 151 646 039 50

Terms and Conditions – Canis Explorans

1. Services and Duration

The contract concluded between the dog school and the client is a service agreement with the objective of providing the client with specific knowledge and training content. Training sessions, both group and individual, are tailored to the individual needs of each dog and their owner.

Group sessions: 60 minutes
Individual sessions: 45 minutes

A contract is concluded upon confirmation of the booking by the dog school.

2. Payment Terms

Payment for individual sessions is due prior to the start of the session.
For group classes offered as monthly packages, payment is due at the beginning of the respective month.

3. Cancellations & No-Shows

Monthly group subscriptions include 4 sessions (applies only to group classes offered as monthly packages). If a session is cancelled by the dog school, a replacement session will be offered. No refund will be provided for missed group sessions. The full monthly fee remains payable.

Missed sessions due to illness, vacation, or work commitments may be made up within the same month in another group, subject to availability. A transfer to another month is not possible. Extended training breaks must be requested in writing at least 30 days in advance (via email): training@canisexplorans.com

Failure to attend a scheduled individual session does not release the client from the obligation to pay. If the client arrives late for an individual training session, the session will still end at the scheduled time and may be shortened accordingly. The full fee remains payable.

If a session cannot be conducted due to reasons attributable to the trainer, an alternative appointment will be arranged.

4. Liability

All dogs participating in training must be covered by valid liability insurance. Proof of insurance must be provided upon registration. The client is liable for any damage caused by themselves or their dog, including personal injury, property damage, or financial loss. Clients are responsible for informing any accompanying persons of this liability disclaimer.

Participation in all training sessions, activities, and consultations is at the client's own risk. The dog school shall be liable without limitation in cases of intent or gross negligence, as well as for damages resulting from injury to life, body, or health. In all other cases, liability is limited to the extent permitted by applicable law.

Parents or legal guardians are responsible for their children.

5. Equipment

All training and exercise equipment is intended exclusively for use by dogs. Use by humans is prohibited for safety reasons. Parents or legal guardians are responsible for their children.

Any damage to equipment or the training grounds (e.g. fences, gates, training materials) caused by a dog must be compensated by the client.

6. Training Conditions and Public Areas

Dogs must remain on leash during training unless explicitly instructed otherwise by the trainer.

When training takes place on public paths and areas, all applicable local regulations, as well as the dog laws of the federal states of Saarland and Rhineland-Palatinate, must be observed. This includes, in particular, leash requirements where applicable and the obligation to clean up after the dog.

Dogs should not relieve themselves on the training grounds. Owners are asked to give their dogs the opportunity to do so prior to the start of the session.

Female dogs in heat may only participate in training upon prior agreement with the trainer.

The trainer reserves the right to exclude clients from training if instructions are repeatedly ignored, if there is a risk to people or animals, or if training is significantly disrupted.



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7. Vaccinations, Health, and Deworming

All dogs must have up-to-date vaccinations against distemper, leptospirosis, parvovirus, hepatitis, and rabies. Vaccination records must be presented upon request. Dogs showing signs of illness are not permitted to participate in training. Dogs should be regularly dewormed in accordance with veterinary recommendations.

8. Group Assignment

Group assignments are at the sole discretion of the dog school. Participation is only possible after prior consultation and confirmed registration.

9. Registration for Classes, Workshops, and Individual Sessions

Registration must be made in writing (email is sufficient). Upon confirmation, payment details will be provided. Payment must be made prior to the session unless otherwise agreed. Failure to make payment may result in cancellation of the reservation.

Cancellations for workshops or special events are only possible up to 14 days prior to the scheduled date. Refunds may be issued as a voucher or cash at the discretion of the dog school. After this period, refunds are excluded.

10. Photo and Video Policy

Photos and videos may be taken during training sessions. These recordings may be used for marketing and promotional purposes. Clients who do not wish to appear in such recordings must inform the trainer in advance.

11. Termination

Monthly group subscriptions may be terminated with a notice period of 14 days to the end of the month. Fees for any month already commenced are payable in full. If no written termination is submitted, the agreement shall continue and the corresponding fees remain payable.

12. Data Protection

Personal data is processed in accordance with the applicable data protection laws (GDPR). Further information can be found in the Privacy Policy below or available at: www.canisexplorans.com

13. Applicability of Terms and Conditions

The current version of these Terms and Conditions, as amended from time to time and made available to the client, shall apply.

14. Severability Clause

If any provision of these Terms and Conditions is or becomes invalid or unenforceable, the validity of the remaining provisions shall not be affected. In place of the invalid or unenforceable provision, the applicable statutory provisions shall apply.

[DATA PROTECTION POLICY BELOW]



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Data Protection Notice (for Contract / Registration)

Canis Explorans Dog Training processes personal data in accordance with the General Data Protection Regulation (GDPR).

1. Controller

Sabrina Brown - Canis Explorans Dog Training
Email: training@canisexplorans.com

2. Categories of Data Processed

The following personal data may be processed:

- Name, address, phone number, email address
- Dog-related information (e.g. name, breed, health status)
- Booking and contract data
- Communication data (including email and messaging services such as WhatsApp)
- Photo and video recordings (if applicable)

3. Purpose and Legal Basis of Processing

Personal data is processed for the following purposes:

- Organization and execution of training sessions (Art. 6(1)(b) GDPR)
- Communication regarding appointments and services (Art. 6(1)(b) GDPR)
- Compliance with legal obligations (Art. 6(1)(c) GDPR)
- Based on consent, where applicable (Art. 6(1)(a) GDPR), particularly for: communication via WhatsApp photo and video recordings for marketing purposes

4. Communication via WhatsApp

If you provide your phone number and consent, communication may take place via WhatsApp or WhatsApp Business. Please note that this may involve the transfer of personal data to countries outside the European Economic Area (EEA).

You may withdraw your consent at any time with effect for the future.

5. Data Sharing

Personal data will not be shared with third parties unless required for contract performance, required by law, or based on your consent.

6. Data Retention

Personal data will be stored only as long as necessary for the purposes stated above or as required by statutory retention obligations.

7. Your Rights

You have the right to access, rectification, erasure, restriction of processing, data portability, and objection in accordance with the GDPR. You also have the right to lodge a complaint with supervisory authority.

8. Further Information

Further details on data processing can be found in the full Privacy Policy available at: www.canisexplorans.com